

# EAP Service Delivery, Performance and Customers

Chair: Councillor Lloyd Bunday

Committee Officer: David Pope

Decision/Item	Summary of Item	Report Author	Exempt Item	12 May 2022	29 Jun 2022
Enterprise Telephony including IT Infrastructure, Architecture and Contact Centre	To seek comment on a proposal to start a procurement process for a new unified telephony system taking into account the infrastructure, architecture and user areas such as contact centres for the Council	Geoff Kent / Nana Barfi-Sarpong	N		
Forward Plan for Executive	To receive the Forward Plan for Executive	Lisa Hyde	N		
Levelling-up of Garden Waste Collections	To consider and make recommendations to the Executive in respect of garden waste collections	George Candler	N		
Parking Enforcement/Strategy	To receive information on the current situation regarding parking enforcement and future parking strategy in North Northamptonshire	George Candler	N		

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Dumped Vehicle Strategy	To receive an update on the current strategy for the removal of dumped vehicles	George Candler	N		